POLICIES

With an increase in no showed and late cancelled appointments, I will be updating my company policies. Being a small business, people showing up to their appointments ensures I am able to pay my bills and keep my business running. Please keep in mind that this is my source of income and my clients keep me going. Hopefully you all understand my new policies that I will be upholding going forward. Thank you for supporting my small business! I appreciate each and every one of you more than you know.

CANCELLATIONS

Appointment cancellations are required before the 24 hour mark of your appointment. Any appointment cancelled without at least a 24 hour notice will be charged 50% of your service fee. Appointments that need to be rescheduled can be rescheduled for a same- day or next -day appointment with no fee (if there are any available).

R BEAUTY NO SHOWS

No showed appointments will be charged 100% of the service fee.

TARDINESS

Lash appointments are booked with strict timing limits. Being late to your appointment cuts into your lash time and can have you leaving with an incomplete look. There will be a 10 -minute grace period for late clients. After this time I reserve the right to cancel/ reschedule your appointment. With that being said, if you are running late or think there is a chance you will be running late, please let me know.

CREDIT CARDS

Credit cards will now be required to be kept on file in order to book/ keep appointments. Cards will not be charged before your appointment time unless appointments are canceled after the required notice or are no- showed.

MINORS & GUESTS

Parent/guardians must sign a consent form for any client under the age of 18. I will not preform services on anyone under the age of 15. Parents/guardians do not have to stay for the remainder of the appointment. Guests are strongly encouraged to stay home during your appointment. Children are not permitted to client appointments.

REFUNDS/PAYMENTS

Cash is preferred, however I do accept credit/debit cards & venmo. A \$4 discount will be applied for all cash transactions. I do not allow cash value refunds.